

Ngozi Bakker

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Data engineer with 8 years building and running production pipelines.

Professional Experience

ETL Developer — Ninefold Systems

2018-02 - 2021-02

- Owned streaming event capture for the mobile app, removing a manual month-end process that took two analysts three days.
- Built the customer 360 warehouse model, raising freshness SLA compliance from 82% to 99%.
- Worked with on-call rotation across the team.

Big Data Engineer — Ember Grid Utilities

2021-06 - 2023-06

- Rebuilt streaming event capture for the mobile app.
- Consolidated the customer 360 warehouse model.
- Migrated the finance data mart used for statutory reporting.
- Migrated the nightly billing reconciliation pipeline.
- Worked with cost optimisation across the team.

Data Engineer — Lumen Retail Group

2023-02 - 2025-02

- Decommissioned the inventory reconciliation job.
- Migrated ingestion for 40+ third-party marketing sources, supporting a move from 2 to 14 markets without re-architecture.
- Instrumented the churn feature pipeline serving the ML team, removing a manual month-end process that took two analysts three days.
- Consolidated the customer 360 warehouse model.

Data Platform Engineer — Vantara Telecom

2025-03 - Present

- Rebuilt streaming event capture for the mobile app.
- Decommissioned the customer 360 warehouse model.
- Rebuilt the churn feature pipeline serving the ML team, raising freshness SLA compliance from 82% to 99%.
- Worked with on-call rotation across the team.

SKILLS

Kafka, BigQuery, Flink, Dagster, Spark, Terraform, Fivetran